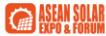




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By Informa Markets

Visitor Q&A

What precautions are you putting in place to tackle the current COVID-19 outbreak?

Ensuring the safety and wellbeing of all visitors to ASEAN Super 8 is our primary concern. Please refer to our precautionary measurement at the event. You may refer the file as attached.

The venue, Malaysia International Trade and Exhibition Centre (MITEC) remains open and events are taking place as planned. We continue to liaise closely with and follow advice from MITEC which is based on the latest information from the Ministry of Health Malaysia

Will there be exhibitors from countries affected by the COVID-19 at the event?

We have been communicating with exhibitors who are unable to travel, or have been advised not to, for public health reasons. They will not be attending this year's event, but you can find more information about them from our mobile apps and company listing online.

Exhibitors who are from countries where there are no travel restrictions in place will appear at the event as planned.

Will there be visitors from affected areas at the event?

Visitor registrations from countries affected by the COVID-19 are relatively low and we will be contacting these individuals to advise them not to attend the event. All visitors are advised to maintain good personal hygiene, including handwashing, while at the event.

All hand sanitisers are available at the main entrance and within the dedicated locations within the venue.

The cleaning teams at the MITEC are also focusing on any areas where the virus could be more likely to spread including:

- *Hard surfaces: registration and information desks and toilets*
- *Control pads: lifts*
- *Door handles: main entrances, hall floor entrances, meeting rooms, escalators and toilet entrances, as well as exit push buttons*
- *Handrails, cafeteria and common areas*

What should I do if I've travelled from one of the affected areas and was planning to come to ASEAN Super 8?

We could request you not to travel to the event and to follow the appropriate guidelines as dictated by the Ministry of Health Malaysia: <http://www.moh.gov.my/>

Will ASEAN Super 8 2020 be going ahead as planned?

ASEAN Super 8 will be rescheduled from 20 – 22 October 2020, and it will be held in Malaysia International Trade and Exhibition Centre (MITEC).

The decision to postpone ASEAN Super 8, which was originally scheduled from 23 to 25 June 2020, is taken with regret after careful consideration and close consultations with the key stakeholders, exhibitors and industry partners due to recent and increasing travel restrictions impacting industry participation and new travel measures enacted by the Malaysia government in light of the COVID-19 situation.

Who should I contact if I have concerns during the event?

If you start to feel unwell while visiting ASEAN Super 8 2020, please consult our medical expert at dedicated locations located at North Entrance and South Entrance, Level 1. The onsite team is fully briefed and has plans in place to deal with anyone experiencing symptoms of COVID-19. This includes separate areas to isolate people until they can be taken to hospital.

What should I do if I believe someone else may be displaying symptoms of COVID-19?

Please share your concerns with the event team at the organiser's office and we will investigate and take appropriate action.

Please contact Shyan Tan at shyan.tan@informa.com if you need urgent assistance.